

INFORMATION TEXT ON THE PROCESSING OF PERSONAL DATA

As DİZAL TURİZM İŞLETMECİLİK VE TİCARET A.Ş. ("Company"); as a data controller,

We have prepared this clarification text regarding the processing, storage and transfer of your personal data within the framework of our hotel and tourism activities within the scope of the Personal Data Protection Law No.6698 ("KVK") and the relevant legislation.

Personal Data Processed

In accordance with the KVK and other related legislation, personal data categories and explanations to be processed within the scope of the purposes and legal reasons specified in the Clarification Text within the scope of this Law No.6698 on Protection of Personal Data are as follows:

Identity Information: Name-surname, place and date of birth, nationality, TR ID number, accompanying guest name-surname, place of birth and date

Contact Information: Address, Phone number, e-mail address

Financial Information: Bank account information

Private Personal Data: Photograph, Health status and medication usage information

Other: Room number, Vehicle license plate information, Smoking information, Allergen Status Information

For What Purpose Personal Data Will Be Processed.

Your personal data,

- Processes related to accommodation service,
- Registering in online software systems used by DİZAL TURİZM İŞLETMECİLİK VE TİCARET A.Ş. to use its sales and marketing policies,
- DİZAL TURİZM İŞLETMECİLİK VE TİCARET A.Ş. Carrying out the necessary work by our business units to help you benefit from the products and services offered.
- Measuring and increasing customer satisfaction,
- DİZAL TURİZM İŞLETMECİLİK VE TİCARET A.Ş. Gathering and evaluating complaints and suggestions, if any, regarding its products and services,
- To offer you the products and services offered by DİZAL TURİZM İŞLETMECİLİK VE TİCARET A.Ş. Planning and / or market research activities for the sales and marketing of products and services,

Preparation, creation, updating and management of the website and mobile applications of DİZAL TURİZM İŞLETMECİLİK VE TİCARET A.Ş.

The process of personal data, preferences, transactions, browsing time and other relevant details, which are included in means such as websites, mobile applications, where people can login or can use their username and password, together with other data obtained

- Ensuring the legal, technical and commercial job security of the relevant persons in a business connection.
- Following and executing legal issues,
- For the purpose of conducting finance and / or accounting issues ;

As stated in Article 5 (2) of the KVK, "a) It is clearly stipulated in the laws," c) It is necessary to process personal data belonging to the parties of the contract, provided that it is directly related to the establishment or execution of a contract "," ç) The data controller can fulfill his legal obligation "," e) Data processing is mandatory for the establishment, use or protection of a right "," will be processed within the scope of legal reasons.

In order to inform you about the campaigns and innovations for its services, Your personal data, which DİZAL TURİZM İŞLETMECİLİK VE TİCARET A.Ş. has will be processed with your explicit consent in accordance with the legal reasons specified in the KVK and Electronic Commerce Law.

Private data; Biometric and genetic data regarding race, ethnicity, political opinion, philosophical belief, religion, sect or other beliefs, clothing, association - foundation or union membership, health, sexual life, criminal conviction and security measures.

Our hotel acts in accordance with the regulations stipulated in Article 6 of the Personal Data Protection Law in terms of processing special personal data and acts sensitively in the protection of these data.

Our hotel processes your personal data of special nature in accordance with the Personal Data Protection Law, provided that adequate measures are taken by the KVK Board, in the following cases, it will be processed with the explicit consent of the guest.

d) To Whom and For What Purpose the Processed Personal Data Can Be Transferred

Your personal data will be transferred without seeking the explicit consent of the person concerned in accordance with Articles 8 (2) (a) of the KVK for the following purposes:

It will be shared with the General Directorate of Security in order to fulfill our legal obligations arising from the relevant legislation.

- It can be shared with notary public, enforcement offices and / or courts, if necessary, in order to carry out financial and / or accounting issues within the scope of collection of fees for products and services.
- In order to fulfill the legal obligations in accordance with the relevant legislation, if required or requested, it can be shared with the relevant public institutions and organizations.

- It will be shared with the contracted courier company to deliver the items left and forgotten at the hotel.
- In order to follow the legal processes, it can be shared with our lawyers as required within the framework of the confidentiality obligation.

Do We Transfer Your Personal Data to Third Persons in the Country?

Competent Authorities:

Due to the legal regulations in our country, we share identity data, communication data and many other personal data listed above with the authorities explicitly authorized by the legislation periodically or upon their request.

In addition, your personal data are shared with authorized persons or institutions upon the request of a court decision or an administrative authority expressly authorized by law.

DİZAL TURİZM Group Facilities:

Apart from this, your personal data is limitedly shared with other tourism facilities listed below and that will join our Tourism Group in the future, in order to offer you a more privileged service.

Club Dizalya Hotel
Dizalya Palm Garden Hotel

e) Method and Legal Reason of Personal Data Collection

Your personal data are obtained verbally, in writing or electronically by automatic or non-automatic methods, based on the legal reasons specified in articles 5 (2) and 6 (2) of the KVKK in order to fulfill the purposes specified in paragraph (c) of this text:

- Filling out the form by the person concerned, sending an e-mail message, contacting by phone call, visiting the website and contacting via social media platforms.
- Sharing business cards in online sales platforms, tourism agencies, organization companies, fair or seminar visits, and communicating them through solution partner institutions or organizations.

YOUR RIGHTS IN ACCORDANCE WITH ARTICLE 11 OF THE KVK

Within the scope of the KVK, we are aware that the person concerned has the right to "be enlightened" and "obtain his consent" before the processing, recording, transfer, sharing and storage of his personal data, and that he has the right to "determine the fate of his data" after the data is processed, recorded, transferred, shared and stored. In this context, as personal data owners, if you submit your requests regarding your rights to DİZAL TURİZM İŞLETMECİLİK VE TİCARETA.Ş., with the methods set out below in this "Clarification Text Regarding the Processing of Personal Data, we will finalize this request free of charge within 30

days at the latest, depending on the nature of your request. However, if the transaction requires an additional cost for the Company, the fee in the tariff determined by the Personal Data Protection Board may be charged.

In accordance with the "Communiqué on the Principles and Procedures of Application to the Data Controller" published by the Personal Data Protection Board, we are obliged to share the following information in this text while meeting your requests regarding your rights as a "personal data owner":

In this context, personal data owners;

- a. Learning whether personal data is processed,
- b. If personal data has been processed, to request information regarding this,
- c. Learning the purpose of processing personal data and whether they are used in accordance with their purpose,
- d. To know the third parties to whom personal data are transferred domestically or abroad,
- e. To request correction of personal data in case of incomplete or incorrect processing and to request notification of the transaction made within this scope to third parties to whom personal data are transferred,
- f. To request the deletion, destruction or anonymization of personal data within the framework of the conditions stipulated in Article 7 of the KVK and to notify the third parties to whom the personal data is transferred,
- g. Object to the occurrence of a result against the person himself by analyzing the processed data exclusively through automated systems,
- h. In case of damage due to unlawful processing of personal data, it has the right to demand the compensation of the damage.

However, changes and / or updates regarding your personal data are always sent to kvkk@dizalyahotels.com via e-mail or directly to Konaklı Mah. You can report by applying to Kulak Cd. No:14 Alanya / ANTALYA.

[Go to the last page for the Application Form](#)

How Long Will Your Personal Data Be Processed?

Your personal data processed for the purposes specified in this Clarification and Consent Text in accordance with the KVK, KVK article. Your personal data will be deleted, destroyed or anonymized by us when the purpose of processing in accordance with 7 / f.1. Is eliminated and / or when the limitation periods required by the legislation to process your data expire.

Changes and Updates

This disclosure text has been prepared within the scope of the Personal Data Protection Law No.6698 and other relevant legislation. Relevant legal regulations and / or DIZAL TURİZM İŞLETMECİLİK VE TİCARET A.Ş. Necessary changes can be made in the aforementioned clarification text in line with changes in personal data processing purposes and policies.

Applicant contact information:

A. Applicant contact information

Name and Surname	:	
T.C.K.N.	:	
Passport number	:	
Phone number	:	
E-mail	:	
Address	:	

B. Please indicate the nature of your contact with our company. (Customer, business partner, employee, Employee Candidate, former employee, third party company employee)

<input type="checkbox"/> Customer	<input type="checkbox"/> Partner / Solution / Consultant
<input type="checkbox"/> Visitor	<input type="checkbox"/> Former Employed Personnel
<input type="checkbox"/> Working staff	<input type="checkbox"/> Other (Please explain...)
The unit you are in contact with in DİZAL TURİZM İŞLETMECİLİK VE TİCARET A.Ş.	
Topic: <i>Please specify the company and position you work for:</i>	

<input type="checkbox"/> Former Employee	<input type="checkbox"/> Job Application / Resume Sharing Date:
<input type="checkbox"/> Years I worked:	<input type="checkbox"/> I am a Third Party Employee
<input type="checkbox"/> Other:	<i>Please specify the company and position you work for:</i>

C. Please specify your request under the KVKK Law in detail:

D. Please choose the method by which we will notify you of our response to your application:

I want it to be sent to my address.

I want it to be sent to my e-mail address.

(If you choose the e-mail method, we will be able to respond to you faster.)

I want to receive it by hand.

(In case of receipt by proxy, it must have a notarized power of attorney or a certificate of authorization.)

This application form has been prepared to determine your relationship with DİZAL TURİZM, to determine your personal data processed by DİZAL TURİZM, if any, and to respond to your application in a correct and legal time. In order to eliminate the legal risks that may arise from the unlawful and unfair data sharing and especially to ensure the security of your personal data, DİZAL TURİZM keeps the right to request documents (copy of identity card or driver's license, etc.) for identification and authorization. In the event that it is out of date or an unauthorized application is made, DİZAL TURİZM does not accept any liability for the requests originating from false information or unauthorized application.

Applicant (Personal Data Owner)

Name and Surname:

Application Date:

Signature: